

Why Auxo?

Auxo Software is NZ's leading automotive software company. Our customers are the best vehicle workshops and dealerships in the country, and our focus is on making every day easier and more rewarding for them. We have a big agenda, even bigger ambitions, and huge opportunities in front of us. It's going to be extremely rewarding and we'll have loads of fun along the way. We need people who are up for a challenge, ready to roll their sleeves up, do their best, work collaboratively, and help us grow.

The Opportunity

- Hands-on role supporting Keyloop Autoline Product; the world's most widely used dealer management system.
- Market leading software company with big ambitions
- Knowledgeable, fun, passionate team
- Full-time, Permanent

If we were to describe the ideal person for the role, here are some of the attributes they'd have:

- **Automotive Industry Experience.** We would love to find someone who already has experience supporting a dealer management system or who has dealership experience and looking to kickstart their IT career – we're happy to train and coach you.
- **Customer Focus.** You will be able to build relationships and advise and guide our customers to utilize our software to its full potential. We are the best because our team know our customers business, we have a shared passion, and we provide excellent customer service and experience – at every touchpoint
- **Communication skills.** Our customers rely on our support and advice. You need to be able to communicate sometimes very technical information in a manner that they will understand, and likewise you will be able to communicate technical information back to our development team.
- **You must have a very high level of both verbal and written English.**
- **Attention to detail.** You will be specifying and testing software enhancements and issues, as well as importing data into our customer's live environments.
- **Adaptability.** Things change quickly in this fast-paced environment. You need to be able to move quickly from one task to the next and think on your feet.
- **Motivation.** You should be self-managing, self-motivated and always proactively thinking about how you prioritise your workload.

What you will need to have, in spades, is a killer attitude. We want someone with unyielding customer focus, a great work ethic, someone who makes decisions and truly takes ownership.

It starts with our Values:

- **Customer-centric.** We know and care about our customers deeply
- **Open-minded.** We try new things, we listen to different opinions, we don't jump to conclusions
- **Teamwork.** We are inclusive, we support each other, we don't blame or let issues fester
- **Integrity.** We always try to do the right thing
- **Can-do.** We make things happen, we take ownership and we persevere
- **These values sit at the heart of our culture.** They shape and influence the way we make decisions, interact with each other and ultimately, they drive us to get things done.

If the above sounds like you and you would like to join a down-to-earth team in a values based organisation - we would love to hear from you! Please contact melanie.aldrige@systime.co.nz for a confidential chat.